

Commercial Auto Risk Control Services

Technical Capabilities from Liberty Mutual Insurance



Did you know

- Driver behavior, not lack of knowledge, causes most crashes
- Programs and processes often have more impact than training

Liberty Mutual studies have identified six key features of well-performing fleet programs. These programs are based on the size of the organization, the type of work that they're doing, how the vehicles are used, and other variables.

Companies that have lower crash frequency tend to share these six elements of their fleet program:

- Drivers are selected based on their driving history and ability to perform the job,
- Job expectations are well-established and communicated,
- Performance is monitored against these expectations,
- Drivers regularly receive feedback,
- Behavior is changed if it doesn't meet performance expectations, and
- Policies and actions are documented.

Essential Services

Our risk control consultants can help you address risk with a strategy that compliments the dynamic factors challenging every company with motor vehicle use. This proven approach addresses risks across a wide range of industries. We offer consultation services in key exposure areas, such as:

- Crash frequency benchmarking
- Program implementation reviews
- Written program reviews
- Distracted driving policies
- Driver safety
- Using telematics effectively
- Non-owned vehicle controls
- Decision Driving®
- Safety Program Reviews

Safety Program Reviews

Our specialists can help policyholders assess their corporate safety programs to identify whether the components are effective in reducing risk.

Crash Frequency Benchmarking

Our unique crash frequency benchmarking compares your number of vehicle crashes to the expected number of crashes for a fleet in your industry group, considering the mix of vehicles and, in some states, garaging.

Telematics: Managing Vital Driving Performance™ (MVDP™)

Our MVDP process is used to identify aggressive drivers and uses a root-cause process to address the causes of aggressive driving events. You keep your data and we help you get the most out of it.

Distracted Driving Policies

Distractions play a significant role in crashes. Having policies that are effective and based on current research can reduce the exposure to distraction-related crashes.

Decision Driving

Used as a part of your overall safety program, Decision Driving can reduce the risk of a crash. The concepts from Decision Driving can be incorporated into your driver expectations and performance reviews, identifying poor driving habits.

Non-Owned Vehicles

Non-owned vehicle use exists at almost every business. Identifying the exposures and establishing controls for use can limit your exposure to losses.

Complimentary Safety Training

These sessions are designed to cover risk and exposures common in fleet safety in an interactive learning environment:

Webinars	Seminars
Topics vary and may include the following courses:	Located across the United States. Sessions include:
<ul style="list-style-type: none">– Telematics– Distracted Driving– Negligent Entrustment	<ul style="list-style-type: none">– Fleet Safety Program– Commercial Vehicle Risk Control– Decision Driving®

Liberty Mutual SafetyNet™

A one-stop online destination that helps enhance your safety program with dedicated industry resources, SafetyNet provides access to the latest safety research, technical references, self-assessment tools, and more in a robust web tool, available exclusively to Liberty Mutual policyholders.

Risk Control Consulting Center

Industry and technical specialists are just a phone call or an email away to answer questions and help you address risk control needs. Risk control consultants can:

- Discuss and recommend practical ways to help mitigate risks and identify exposures.
- Provide tools, resources, and training on a variety of topics.

Contact your local service director for more information on this program or the **Risk Control Consulting Center** at 1-866-757-7324 or by emailing RCConsultingCenter@LibertyMutual.com. Open Monday – Friday, 8 a.m. to 8 p.m. ET.

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