

Agent and Broker Training

Q3 2019

FOR AGENTS AND BROKERS



Commercial Basics On Demand

Non-CE online course, learn on your own schedule, at your own pace!

This course lays the groundwork for producers and CSRs who are new to commercial lines and will cover:

- Major commercial lines of business
- ISO coverages, exclusions, and definitions
- Liberty Mutual Package offerings

Includes knowledge checks, case studies and a mentor guide to facilitate post-study discussion with your manager.

Cost: \$189

Length: self-paced, approximately 4-6 hours

[Register Here](#)

Instructor-Led Webinar Opportunities from Liberty Mutual Insurance

Want training that's convenient, highly effective, and fits your schedule? We've designed a number of webinars to enhance skills at all levels, from customer service representative to agency principal. Many courses even include continuing education (CE) credits.

Below are the live webinars offered between July and September 2019. Sign up now to get the class you want — many class sizes are limited. Note: see your regional training calendar for upcoming on-location classes in your area.

(Click on the time links below to register.)

Instructor-Led CE Webinars:

Training Tuesday, 2 hours – \$25 each class, CE credits available

Construction Defect.....	July 9
10:00 AM (ET) or 1:00 PM (ET)	
Commercial Auto Coverage Gaps & Endorsements.....	July 16
10:00 AM (ET) or 1:00 PM (ET)	
Contractual Liability.....	July 23
10:00 AM (ET) or 1:00 PM (ET)	
Cyber Security.....	July 30
10:00 AM (ET) or 1:00 PM (ET)	
Workers Compensation.....	August 6
10:00 AM (ET) or 1:00 PM (ET)	
Rating Fundamentals - Property.....	August 13
10:00 AM (ET) or 1:00 PM (ET)	
Commercial Property Coverage Gaps & Endorsements.....	August 20
10:00 AM (ET) or 1:00 PM (ET)	
Equipment Breakdown.....	August 27
10:00 AM (ET) or 1:00 PM (ET)	
Business Income.....	September 17
10:00 AM (ET) or 1:00 PM (ET)	
Extra Expense.....	September 24
10:00 AM (ET) or 1:00 PM (ET)	

Register today! To register or find more information, including state-specific details about continuing education credit courses, please visit the [Agent Learning Center](#).

To access our Agent Learning Center (ALC), you need a User ID, which your agency administrator can provide. If you don't have a User ID for the Agents' Portal, your portal administrator can create one for you. For portal support, please call 888-451-8414 or send an email to agencyinterfacesupport@libertymutual.com. For assistance registering for a class, please contact agent.help@libertymutual.com.

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