

Auto and BOP in eCLIQ[®] Simple[™]

March 2021 Updates



The following new features are available when processing auto and/or BOP business in eCLIQ Simple.

| Coverage/New Functionality | Description of Change | How to Access |
|----------------------------|--|--|
| Auto | | |
| New eligibility statement | <ul style="list-style-type: none"> A new suspension of coverage eligibility statement has been added to the Auto Details screen. | <p>If you answer yes to the eligibility statement: Requires or may require temporary/seasonal suspension of coverage, you will be guided to eCLIQ to complete your quote.</p> |
| Medical payments coverage | <ul style="list-style-type: none"> Currently, Medical payments coverage is automatically added to all quotes with a \$5K limit. Medical payments coverage can now be deselected in states where this coverage is optional. | <ul style="list-style-type: none"> To deselect Medical payments coverage, click on the pencil ICON next to the Medical payments limit on the Your Auto estimate screen and select REMOVE from within the modal. |

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| | | <div data-bbox="789 415 1474 575"> <p>Medical payments</p> <p>Limit \$5,000</p> <p>CANCEL REMOVE</p> </div> <ul style="list-style-type: none"> Medical payments coverage can be added back on by clicking Add, or by clicking the pencil ICON next to Add (on the Your Auto estimate screen) and selecting the desired limit from the drop down. |
| BOP | | |
| <p>Functionality for Adding Supplemental Reporting Period (SERP)</p> | <ul style="list-style-type: none"> Functionality for adding Supplemental Extended Reporting Period (SERP) is now available in all states with Cyber suite coverage. The SERP options vary by state and applies only to the third-party coverages. The scenario of the SERP being added is rare. | <ul style="list-style-type: none"> Prior to cancelling the policy, click the pencil icon to edit the Cyber suite coverage. <div data-bbox="789 835 1365 873"> <p>★ Cyber suite ⓘ \$50,000 ⓘ</p> </div> <ul style="list-style-type: none"> Select applicable SERP reporting period in dropdown and SERP effective date – i.e., cancellation date for the BOP in eCLIQ Simple. <div data-bbox="789 968 1365 1486"> <p>Cyber suite ⓘ</p> <p>Limit \$50,000</p> <p>Deductible \$1,000</p> <p>SERP 12 Months Supplemental Extended Reporting Period</p> <p>SERP effective date ⓘ The planned expiration date for cyber suite coverage: mm/dd/yyyy</p> <p>CANCEL UPDATE</p> </div> |

Please visit our [eCLIQ Simple Resources](#) page for more details including coverage overviews, system video demonstrations, and billing details.

Questions?

Training: Contact your agency interface specialist.

System: Contact our agency Interface Support Group (AISG) at 1-888-451-8414.

Billing: View the online Billing Self-Service portal (from within the Agents' Portal), [email](#) our Billing Department or call 1-844-961-0334.

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