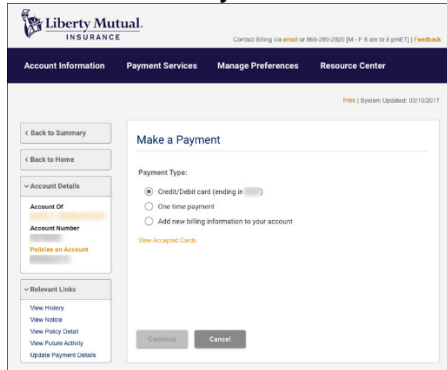
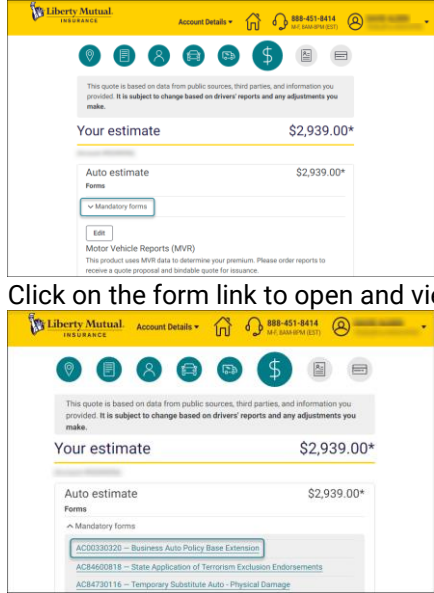


Auto and BOP in eCLIQ[®] Simple[™]

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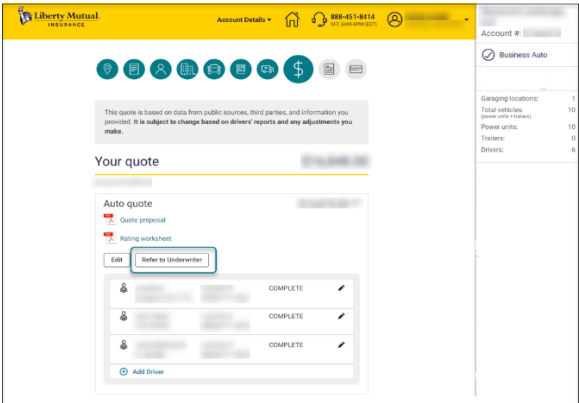
The following new features are available when processing auto and/or BOP business in eCLIQ Simple.

Coverage/New Functionality	Description of Change	How to Access
Auto and BOP		
<p>On-demand Payment Retained Data</p>	<ul style="list-style-type: none"> Ability to utilize retained data for both EFT and Credit/Debit Card for on-demand payments now available in eCLIQ Simple. Ability to use retained data when enrolling in or updating automatic payments. Users have option to delete retained data, unless used for automatic payments. 	<ul style="list-style-type: none"> Insureds and Agents will have preview of retained billing information on the account, available for use on Make a Payment screen.  <ul style="list-style-type: none"> Option for one time payment does not save billing information. Users also have option to Add new billing information to your account, which would allow them to retain billing information for future use.
<p>Display mandatory forms on Your quote summary screen</p>	<ul style="list-style-type: none"> View mandatory forms for both eCLIQ Simple Auto and BOP on Your estimate and Your quote summary screens 	<ul style="list-style-type: none"> Click on the down arrow next to Mandatory forms to display a list of mandatory forms.  <ul style="list-style-type: none"> Click on the form link to open and view the form.
Auto		

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<p>Underwriting referrals</p>	<ul style="list-style-type: none"> Similar to eCLIQ, when certain conditions exist, the system will present a Refer to Underwriter button in lieu of an Issue button. 	<ul style="list-style-type: none"> Once a quote is complete (including MVRs) the system will determine if any underwriting referrals fired. If yes, a Refer to Underwriter button displays on the Your quote screen in lieu of an Issue button.  <ul style="list-style-type: none"> After clicking refer to Underwriter, the following pop-up message displays: <div data-bbox="878 1041 1453 1199" style="border: 1px solid black; padding: 5px;"> <p>Refer to underwriting</p> <p>Your quote has been referred. When the review has been completed, a status will display on the Account Details screen for this account.</p> <p style="text-align: right;">OK</p> </div> <ul style="list-style-type: none"> Your underwriter will contact you once they have completed their review of the referrals.
<p>Enhanced VIN Validation – part II</p>	<ul style="list-style-type: none"> This feature builds upon the enhanced VIN validation functionality released in January and provides you additional opportunities to correct invalid VINs, prior to issuance. 	<p>View this document for additional details.</p>
<p>Numbering of vehicles</p>	<ul style="list-style-type: none"> Vehicle numbers are now automatically assigned to power units and trailers when added to a quote. A new drag and drop feature allows you to customize the order vehicles display within a garaging location. 	<p>View this document for additional details.</p>
<p>Trailer Make and Model</p>	<ul style="list-style-type: none"> Two new free-form text fields have been added to the Vehicle Information modal when Trailer is selected as the Vehicle type. 	<p>When adding a trailer, you must enter the Make and Model within the Vehicle Information modal.</p>

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<p>Default CSL limit in Georgia</p>	<ul style="list-style-type: none"> The default CSL limit in Georgia has been changed from \$1M to \$500K. By default, the UM (including UIM) limit is defaulted to \$500K. 	<ul style="list-style-type: none"> The CSL and UM (including UIM) limits in Georgia default to \$500K. Alternate limits can be selected from the drop down within the Limit of insurance modal.

Please visit our [eCLIQ Simple Resources](#) page for more details including an coverage overviews, system video demonstrations, and billing details.

Questions?

Training: Contact your agency interface specialist.

System: Contact our agency Interface Support Group (AISG) at 1-888-451-8414.

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Billing: View the online Billing Self-Service portal (from within the Agents' Portal), [email](#) our Billing Department or call 1-844-961-0334.

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